

Case Study

NHS Organ Donor Registry

NHS Blood and Transplant wanted to make it easier for people to sign up for donation, register their preferences or nominate others to make decisions on their behalf. A new NHS Organ Donor Register, built by Northgate Public Services, went live in July 2015.



Yes I donate
ORGAN DONATION

More choice

The first NHS Organ Donor Register was built over 20 years ago as a way to track the success of campaigns asking people to sign up as donors.

Following the introduction of the Human Tissue Act 2004, and similar legislation later in Scotland, the Register increasingly took on an operational role although it was never designed for that use.

With Wales moving to an 'opt-out' scheme from December 2015, Northgate Public Services was chosen to build a new Register that would allow for both opt-out and opt-in schemes and make it easier for people to record their preferences.

A new register NHS Blood and Transplant, in collaboration with the four UK governments, launched the new NHS Organ Donor Register in July 2015.

Members of the public can now register as donors, log more detail about their preferences, opt out or nominate someone else to make decisions on their behalf.

Specialist benefits

It also means that specialist nurses can see the full history of person's registration and preferences, allowing for better conversations with families making difficult decisions.

“ We needed an Organ Donor Register that was fit for the future and chose Northgate Public Services to deliver it. The team had experience with similar programmes of this scale and their software platform gave us all the benefits of a bespoke development, like flexibility, but with the added confidence of a fully-supported system that was proven elsewhere. **”**

Aaron Powell
Chief Digital Officer EnvNHS
Blood and Transplant